



**PACKAGE
EXPRESS**

GPX TERMS AND OTHER SERVICES GUIDE

Effective December 26th, 2021

GPX Services

Terms: Invoices are payable within 30 days of the invoice date

Greyhound Package Express offers two specific shipping services to meet your needs:

How to Determine Your Shipping Rate or Open a Commercial or an On-Line Account

Visit www.shipgreyhound.com or contact us at 1-800-739-5020 to determine your monthly shipping rate. To apply for a commercial account or an on-line account contact us at greyhound.expressales@greyhound.com or visit www.shipgreyhound.com/forms/contact/.

Priority Service

Priority Service provides a guaranteed arrival time to your destination. Depending on departure time and distance, shipments can arrive for Same Day or Overnight by 8:00 a.m. availability.

Standard Service – Space Available

All shipments travel under our coaches and share the cargo space with passenger luggage. Based on capacity, room can be a commodity. Standard Service shipments can potentially be deferred so that passenger luggage and Priority Service shipments may travel unimpeded. Standard service shipments do not always go out on the next bus, do not always stay on the same schedule, and in the case of multiple pieces, do not always travel together.

Please see the below guidelines for regular transit times by mileage. All transit time days listed are business days (Monday - Friday).

These guidelines in no way constitute a guarantee.

0-125 miles	126 – 275 miles	276-500 miles	501-800 miles	801-1100 miles	1101 – 1800 miles	1801-2400 miles	2401 + miles
2 days	3 days	4 days	5 days	6 days	8 days	10 days	14 days

Pickup and Delivery

Greyhound Package Express offers convenient pickup and delivery in many of the cities we service. You can also design a service to meet your needs by specifying door-to-counter, counter-to-door or door-to-door service. The cost of pickup and delivery is economical, and you only pay for the services you need. For details, see your local Greyhound representative.

Pick up by Car:	\$45.00
Oversize Pickup/ Delivery:	\$85.00
Weekend Pickup/Delivery:	\$100.00
Holiday Pickup/Delivery:	\$110.00
After Hours Charges:	\$85.00 *Effective after normal business hours (8am- 6pm)
Residential Charges:	Varies-See your local agent

Additional Mileage Pickup/Delivery \$3.15 per mile for any pickup or delivery outside 15 miles of the Greyhound location servicing the shipment. Some areas may vary based on location.

Fuel Surcharge

The fuel surcharge rate will be adjusted on the first business day of each month. The rate will be based on the second week's Weekly Retail On-Highway Diesel Prices available through the US Department of Energy.

Storage Charges

Express shipments will be stored for up to five (5) business days following the first notification of arrival without charge. After the free storage time elapses, a storage charge of ten dollars (\$10) per day or fraction thereof will be made for each piece.

Lot Shipments

You can ship up to 99 pieces on one bus bill for both priority and standard service to anywhere in the continental United States. An additional piece surcharge applies after three pieces to Zone A-D shipments. An additional piece surcharge applies after one piece to Zone E-H shipments.

For Priority Service, the surcharge on each additional piece listed below :

Zone A	Zone B	Zone C	Zone D	Zone E
\$ 12.00	\$ 13.00	\$ 15.00	\$ 21.00	\$ 23.00

For Standard Service, the surcharge for each additional piece is listed below:

Zone A	Zone B	Zone C	Zone D	Zone E	Zone F	Zone G	Zone H
\$10.00	\$11.00	\$13.00	\$17.00	\$20.00	\$23.00	\$31.00	\$33.00

Liability Coverage

Declared Value Fee – No charge for \$100 or less

Zones A-H	
\$101 - \$300	\$4.00
\$301 - \$500	\$7.00
\$501 - \$700	\$9.00
\$701 - \$1000	\$12.00

Declared value cannot exceed \$1,000. For details, visit www.shipgreyhound.com/terms/

Weight, Size and Service Allowances

- (1) The maximum allowable weight at most locations is **100 lbs.** For details, see your local Greyhound representative or contact us.
- (2) The maximum size allowance is **29" x 47" x 82"**.
- (3) Priority shipments should be received 30 minutes prior to departure.
- (4) Shipments requiring diamond-shaped (DOT) labels will not be accepted. Also, packages containing certain commodities will not be accepted. For details, see your local Greyhound representative.
- (5) Service availability and intrastate rates may vary by geographic location. For details, see your local Greyhound representative.

Heavy Weight Shipments

For shipments weighing over 100 lbs., divide the weights of the package by 100 and multiply the result by the 100 lb. price on the appropriate rate zone.

Oversized Shipment cost listed below by size range and zone.

Size Range	Zone-A	Zone-B	Zone-C	Zone-D	Zone E	Zone F	Zone G	Zone H
OVERSIZE 21-26	\$3.20	\$3.20	\$3.20	\$4.05	\$4.05	\$4.35	\$4.35	\$4.35
OVERSIZE 27-38	\$7.00	\$7.00	\$7.00	\$11.75	\$13.85	\$14.10	\$14.90	\$15.05
OVERSIZE 39-47	\$11.75	\$11.75	\$14.00	\$19.15	\$23.00	\$23.50	\$24.55	\$25.10
OVERSIZE 48-62	\$22.85	\$26.80	\$26.80	\$37.95	\$47.15	\$48.00	\$50.55	\$51.30
OVERSIZE 63-74	\$28.16	\$32.36	\$32.36	\$46.87	\$59.67	\$60.79	\$64.13	\$65.00
OVERSIZE 75-82	\$52.44	\$52.44	\$54.62	\$64.67	\$74.71	\$75.82	\$79.17	\$81.40

C.O.D. and Collect Charges

Maximum collectible per shipment	\$1,000.00
C.O.D. Fee	\$21.00
Collect Fee	\$9.99