



GPX TERMS AND OTHER SERVICES GUIDE

Effective December 24, 2017

GPX Services

Terms: Invoices are payable within 30 days of the invoice date

Greyhound Package Express offers two specific shipping services to meet your needs:

Priority Service

Priority Service provides a guaranteed arrival time to your destination. Depending on departure time and distance, shipments can arrive for Same Day or Overnight by 8:00 a.m. availability. Priority service is not available for Zone E.

Standard Service

Standard Service provides the most economical way to transport non-time sensitive packages. Shipments will move on a space available basis with no guarantee of a specific departure or arrival time. Typical arrival times for each zone are: Zone A = 1 day, B = 2 days, Zone C = 3 days, Zone D = 4 days, Zone E = 7 days, Zone F = 10days

Pickup and Delivery

Greyhound Package Express offers convenient pickup and delivery in many of the cities we service. You can also design a service to meet your needs by specifying door-to-counter, counter-to-door or door-to-door service. The cost of pick up and delivery is minimal and you only pay for the services you need. For details, see your local Greyhound representative.

Pick up by Car:	\$20.00
Oversize Pickup/ Delivery:	\$60.00
Weekend Pickup/Delivery:	\$70.00
Holiday Pickup/Delivery:	\$70.00
After Hours Charges:	\$50.00 *Effective after normal business hours (8am- 6pm)

Residential Charges: Varies-See your local agent
Additional Mileage Pickup/Delivery *\$2.50 per mile for any pickup or delivery outside 15 miles of the Greyhound location servicing the shipment. Some areas may vary based on location.

Lot Shipments

You can ship up to **99** pieces on one bus bill for both priority and standard service to anywhere in the continental United States. An additional piece surcharge applies after three pieces to Zone A – D shipments. An additional piece surcharge applies after one piece to Zone E shipments. For **Priority Service**, the surcharge on each additional piece is \$9 for Zone A, \$10 for Zone B, \$12 for Zone C and \$18 for Zone D. For **Standard Service**, the surcharge for each additional piece is \$6 for Zone A, \$7 for Zone B, \$10 for Zone C, \$12 for Zone D and \$26 for Zone E.

How to Determine Your Shipping Rate or Open a Commercial or an On-Line Account

Visit www.shipgreyhound.com, call 800-739-5020 or see your local Greyhound representative to determine your monthly shipping rate or to apply for a commercial account or an on-line account.

Fuel Surcharge

The fuel surcharge rate will be adjusted on the first business day of each month. The rate will be based on the second week's Weekly Retail On-Highway Diesel Prices available through the US Department of Energy.

Storage Charges

Express shipments will be stored for up to three (3) business days following the first notification of arrival without charge. After the free storage time elapses, a storage charge of five dollars (\$6) per day or fraction thereof will be made for each piece.

C.O.D. and Collect Charges

Maximum collectible per shipment	\$1,000.00
C.O.D. Fee	\$ 15.00
Collect Fee	\$ 3.00

Liability Coverage

Declared Value Fee – No charge for \$100 or less

Zones A-D	
\$101 - \$300	\$4.00
\$301 - \$500	\$6.00
\$501 - \$700	\$8.00
\$701 - \$1000	\$10.00

Zone E

\$101 - \$300	\$9.00
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Declared value cannot exceed \$1,000. Exceptions may apply for volume accounts. For details, see your local Greyhound representative.

Weight, Size and Service Allowances

- (1) The maximum allowable weight at most locations is **100 lbs.** Certain locations can accept up to **150 lbs.** For details, see your local Greyhound representative.
- (2) The maximum size allowance is **29" x 47" x 82"**.
- (3) Priority shipments should be received 30 minutes prior to departure.
- (4) Shipments requiring diamond-shaped (DOT) labels will not be accepted. Also, packages containing certain commodities will not be accepted. For details, see your local Greyhound representative.
- (5) Service availability and intrastate rates may vary by geographic location. For details, see your local Greyhound representative.

Oversize Shipments

An over-size service fee will apply for any piece in excess of 20 inches on any one side. (0 – 20 inches = **\$0**) (21 - 26 inches = **\$2.00**), (27 - 38 inches = **\$10.00**), (39 - 47 inches = **\$18.00**), (48 – 62 inches = **\$40.00**), (63 – 74 = **\$54.00**) and (75 – 82 inches = **\$67.00**).

Heavy Weight Shipments

For shipments weighing over 100 lbs., divide the weights of the package by 100 and multiply the result by the 100 lb. price on the appropriate rate zone.

Space Available

All shipments travel under our coaches and share the cargo space with passenger luggage. Based on capacity, room can be a commodity. Standard Service shipments can potentially be deferred so that passenger luggage and Priority Service shipments may travel unimpeded. Standard service shipments do not always go out on the next bus, do not always stay on the same schedule, and in the case of multiple pieces, do not always travel together.

Please see the below guidelines for regular transit times by mileage. All transit time days listed are business days (Monday - Friday).

These guidelines in no way constitutes a guarantee.

Range in Miles	Estimated Transit Time
0-125	2 days
126-275	3 days
276-500	4 days
501-800	5 days
801-2000	7 days
2001-2600	10 days
2600 +	14 days

Shipments more than 48" in length or greater than 5 pieces may take up to 13 additional days in transit due to capacity and size constraints.